



Dear Customer;

Included in this packet is a customer information sheet, list of snow removal plans, two copies of the new contract for the 2010/2011 winter season, a season reminder list, a self addressed envelope for your convenience and a new business card. To get your snow removal services started for HSR's 5<sup>th</sup> season, please do the following:

1. Fill out the customer information sheet provided. We realize that existing customers have already provided us with this information however we like to keep our records as up to date as possible.
2. Fill out and sign both copies of the contract and mail both copies back to HSR.
3. Please be sure to mark which service you prefer on the contract. Upon receipt, HSR will sign and mail a copy of the contract back to you for your records.
4. If you have not yet received a seasonal quote and would like one, or if you have inquires about other services provided, please contact HSR and we would be more than happy to assist you.
5. Please review the reminder page.

HSR values you as a customer and would like to thank you for your business and referrals.

Sincerely;

A handwritten signature in black ink that reads "Zach Hascall".

Zach Hascall, Owner  
HSR Services

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HascallSR@yahoo.com  
Duck Creek Village, Utah